

Study Payments Info Sheet

For MCW/FH Study Participant Payments



About MCW Payments Cards

- Can be used as a Credit Card (Not Debit Card) anywhere VISA cards are accepted - without having to enter a PIN
- **Card does not come with a pre-set (four-digit code) PIN.** To set up a PIN, call the number on the back of the card or go to: advarra.hyperwallet.com
- Funds are usually available within one business day after visit and do not expire
- If used as a credit/debit card (not ATM) this card has **NO FEES** – Any other fees are below



CARDS ARE RELOADABLE

DO NOT DISCARD AFTER USE.

Please do not throw this card away after use.

Each time you are paid, more money can be added.

Fees to be aware of:

ATM Withdrawal US	\$1.50
ATM Withdrawal Outside US	\$3.50
ATM balance inquiry / decline	\$0.25
Inactivity for more than 90 days (No transactions or loads)	\$3.00/month

PAY LESS FEES!

- Ask for cash back on your purchases instead of using ATMs
- Use your card at least once every 90 days to stay active

Lost, stolen, or expired card

If your card is lost, stolen, or expired, **contact the MCW research site** that issued your card to request a replacement. This is the fastest and easiest way to replace your card.

Card Balance or PIN Setup?

For card balance questions call: 1-855-316-5166 or go to: advarra.hyperwallet.com.

Other Questions?

Contact your MCW research site.

