

# Document Setup



## Import Documents

- ▶ Drag and Drop
- ▶ Browse
- ▶ Email
- ▶ Fill Placeholder



# Upload Documents: Drag & Drop in Binder/Folder

## Why?

Ease of locating desired file and new location in Florence

## How?

- Locate File(s) on computer or Browser download bar
- Identify desired location in Florence where you would like to place file
- Drag and drop file(s) into dotted box

## Common Uses

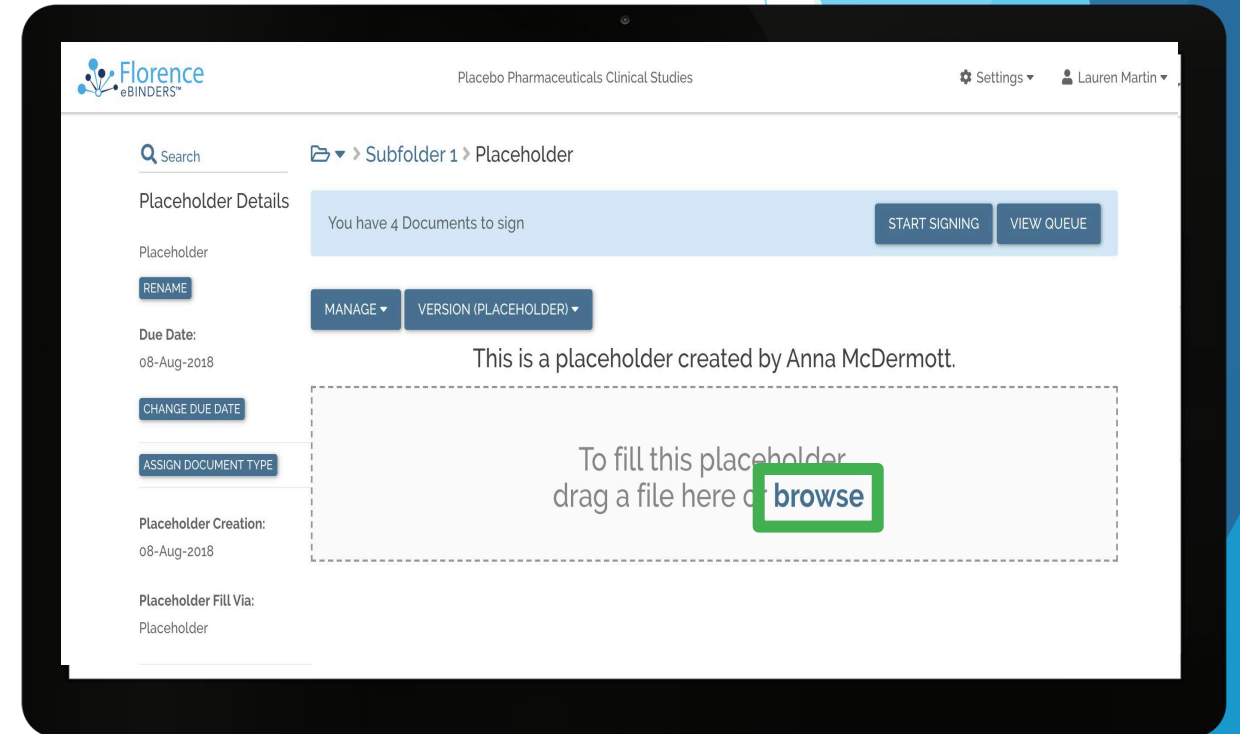
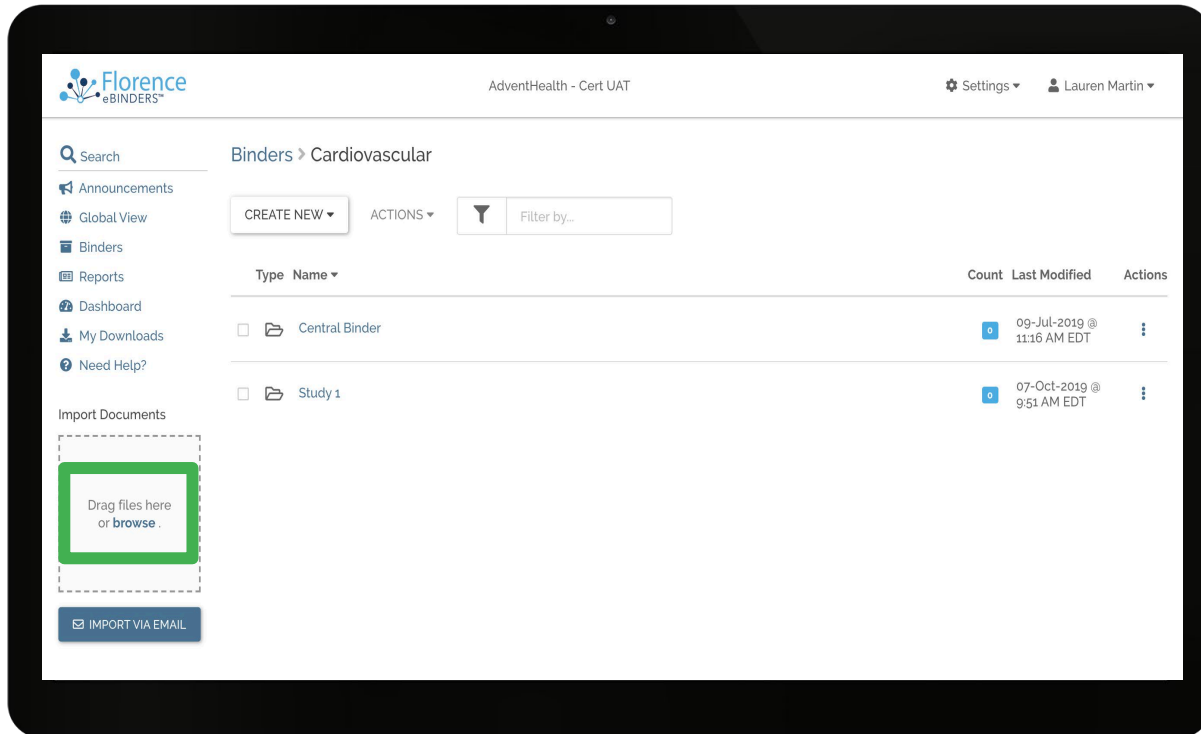
Drag from emails, desktop, bulk folders, and browser download trays

The screenshot shows the Florence eBINDERS interface. At the top, there is a search bar and navigation links for 'Announcements', 'Global View', 'Binders', 'Reports', 'Dashboard', 'My Downloads', and 'Need Help?'. The main content area is titled 'Binders > Cardiovascular' and contains a 'CREATE NEW' button, an 'ACTIONS' dropdown, and a 'Filter by...' search box. Below this is a table with columns for 'Type', 'Name', 'Count', 'Last Modified', and 'Actions'. The table lists two binders: 'Central Binder' (last modified 09-Jul-2019 @ 11:16 AM EDT) and 'Study 1' (last modified 07-Oct-2019 @ 9:51 AM EDT). An 'Import Documents' dialog box is overlaid on the interface, featuring a dotted box for file upload and an 'IMPORT VIA EMAIL' button. A green arrow points from a blue box labeled 'Look for dotted box!' to the dotted box in the dialog.

Type	Name	Count	Last Modified	Actions
<input type="checkbox"/>	Central Binder	0	09-Jul-2019 @ 11:16 AM EDT	⋮
<input type="checkbox"/>	Study 1	0	07-Oct-2019 @ 9:51 AM EDT	⋮

# Upload Documents: via Browser

Look for BLUE "browse"



To upload a Document via Browser, simply click on Browse in the dotted box and select a document from your desktop to upload.

# Upload Documents: Email Connector

## Why?

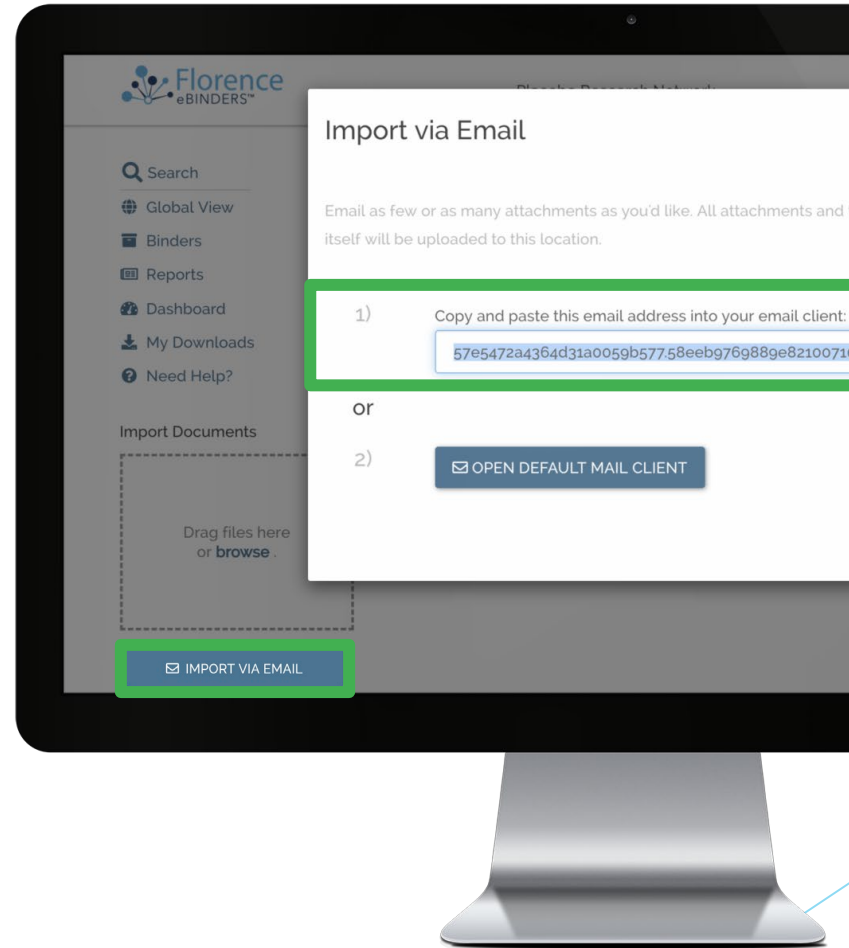
Desired Document or correspondence is in email

## How?

1. Select Import via Email
2. Click "Copy to clipboard"
3. Paste unique email address into email client
4. The email subject will become the document name in Florence for ease of locating email correspondence

## Common Uses

- Maintaining trail of authenticity to include email content and "Related Document" status
- Correspondence Documentation



### Create new contact

	First name Springfield General Hospital	Last name Communication Binder
	Company	Job title
	Email 57e5472a4364d31a0059b577.58eeb9	Label
	Phone	
	eBinder Communications Binder for Site	

11 MAY 2019 - Communications Binder Training

Springfield General Hospital Communication Bi...

11 MAY 2019 - Communications Binder Training

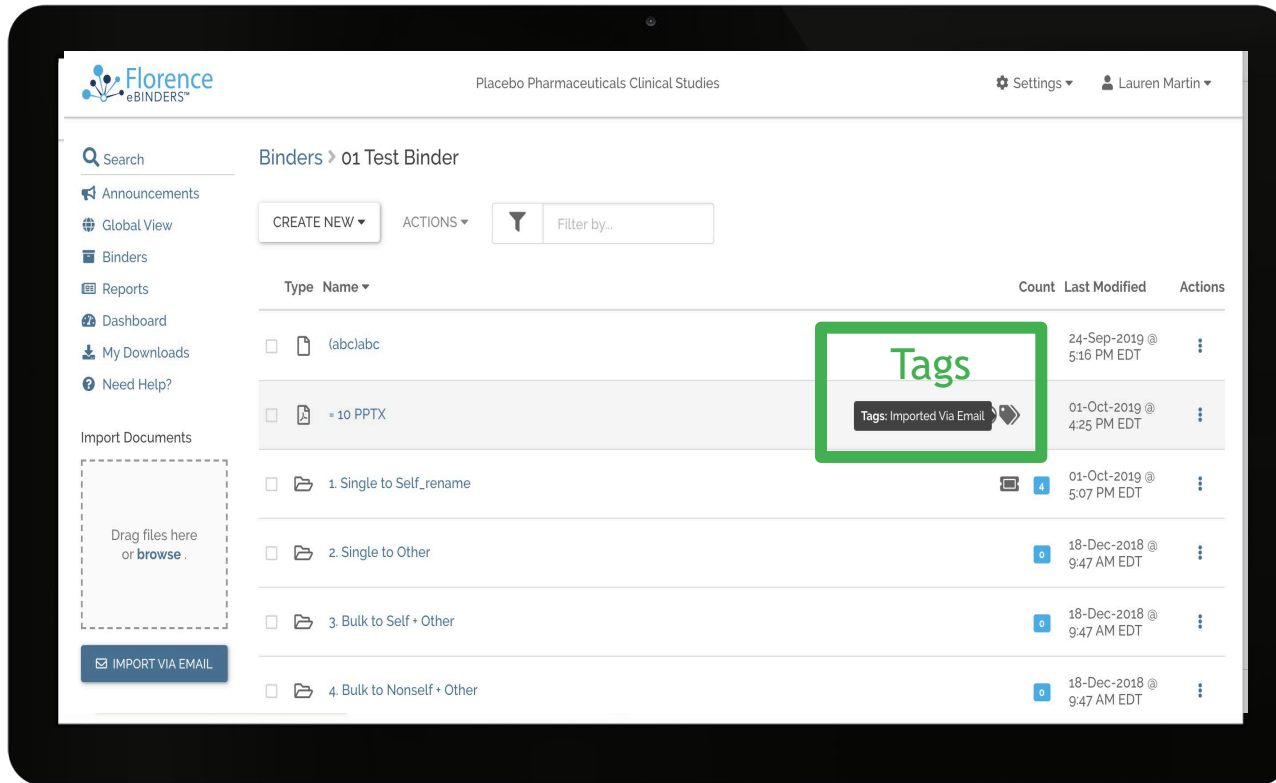
**Why?**  
Easily save and store communications in eBinders so that retrieval is streamlined and critical documents are not lost in paper or email folders of previous employees.

**Tips:**  
Create appropriate Communications/Correspondence Binders.  
Select the "Import via Email" option to find the location address.  
Copy location.  
Save as a contact.  
Use to send critical documents and emails into the Binder.  
Use as a BCC on communications with people who do not have permissions to upload documents in the eBinder location OR when you want to prevent reply all's from attempting to upload in eBinder.

**Attached:**  
See the Florence Certification Training Guide.

# Upload Documents: Email Connector Success

Confirm SUCCESS!!



**Florence@researchbinders.com**

We Received your Email Import - 2 out of 2 document(s)



We Received Your Email Import

Hi Angela Gill,

We received your email with 2 attachment(s)

All of the documents uploaded have been saved here:

**Team** Placebo Research Network - DEMO  
**Binder** Clinical Trial 5 - Springfield General Hospital  
**Folder** Communication Binder

Document	Status
Florence Certification Guide Prewrite.docx	Imported
11 MAY 2019 - Communications Binder Training	Imported

Cheers,  
Your Florence Team

- If successfully imported via email, you will receive an email confirming your documents were imported successfully
- Your document will be automatically tagged indicating that it has been imported via email

# Upload Documents: Email Connector Unsuccessful

**Florence@researchbinders.com**

We Received your Email Import - 0 out of 0 document(s) were processed



## We Received Your Email Import

We received your message but were unable to process it.  
For assistance please contact us at [support@florencehc.com](mailto:support@florencehc.com).

Cheers,  
Your Florence Team



Email Support Flo

If you receive an email that 0 documents were imported, your email import failed.

### Why Failing?

- This could be occurring because either you are restricted by permissions to prevent unauthorized documents
- The email subject title contains invalid characters.

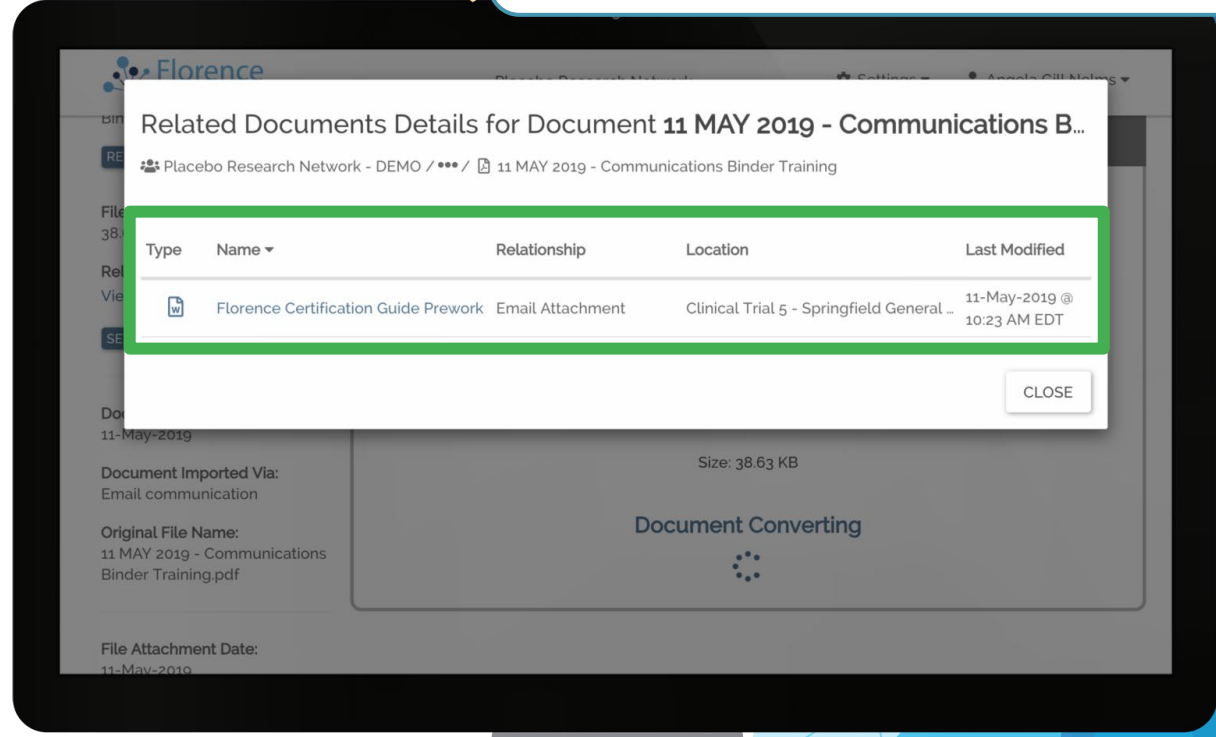
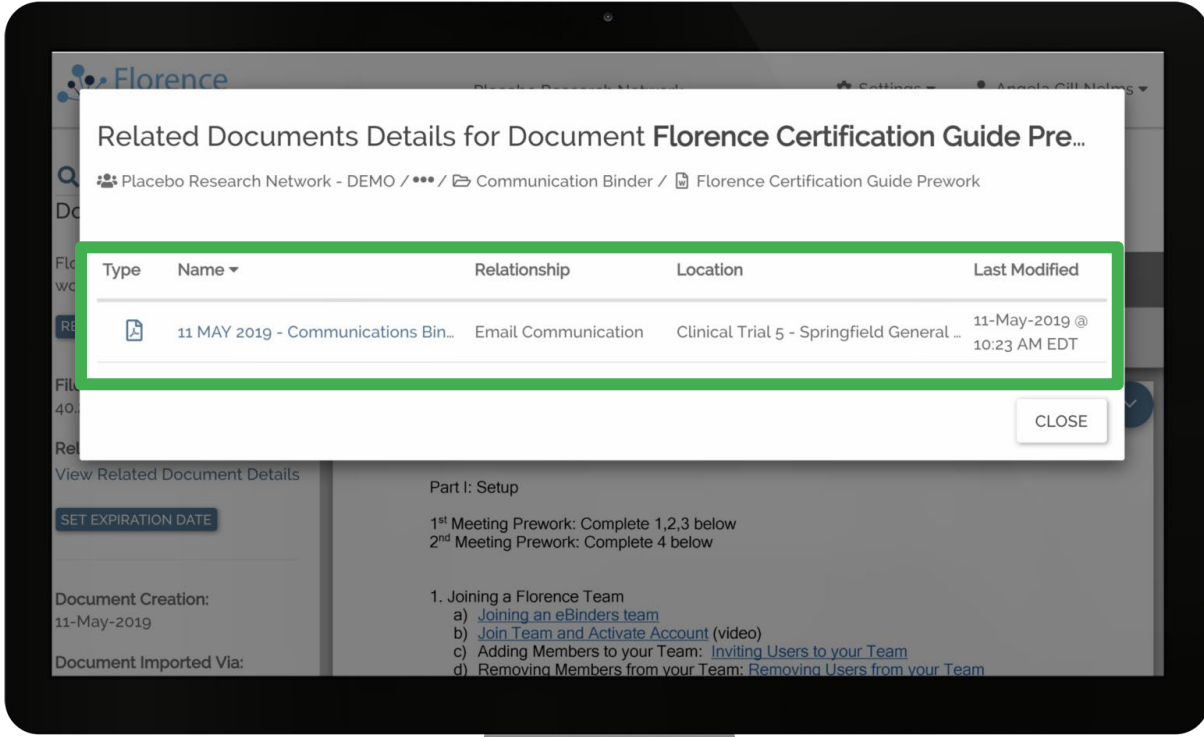
### Need Help?

If neither item above applies, please reach out to troubleshoot at [support@florencehc.com](mailto:support@florencehc.com)

# Upload Documents: Email Connector

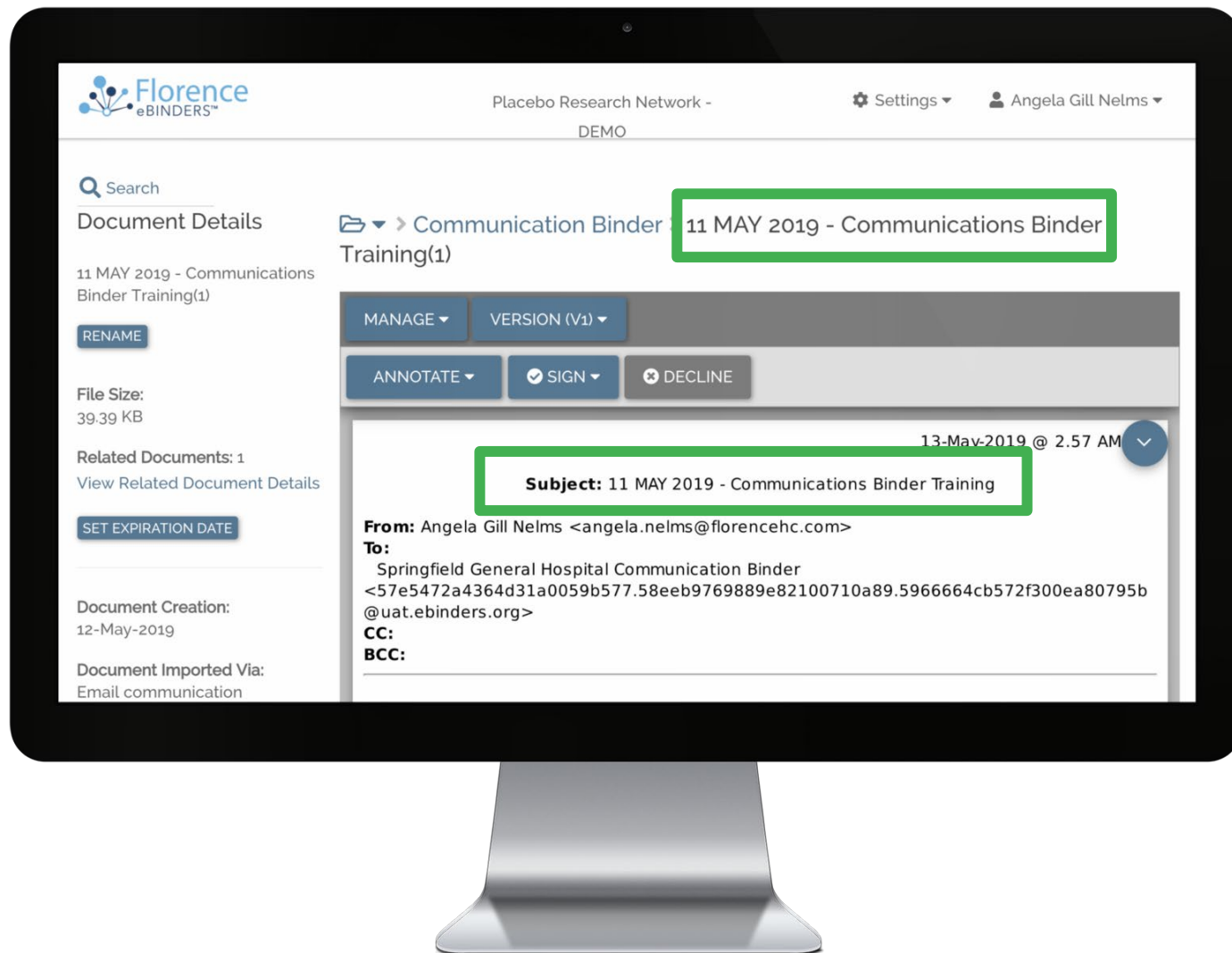


To view related documents click view related document details in the left-hand details panel.



When you import a document via email with attachments, you will see the original email and attachments connected as Related Documents in Florence.

# Upload Documents: Email Connector



**Your email** will upload as a .pdf Document. Keep in mind, the subject line of your email will become the name of your document once imported.



# Upload Documents: Drag & Drop Placeholder

## Why?

Ease of locating desired file and new location in Florence

## How?

- Locate File on computer or Browser download bar
- Identify desired placeholder in Florence where you would like to place file
- Drag and drop file(s) into dotted box

## Common Uses

Drag from emails, desktop, bulk folders, and browser download trays

The screenshot shows the Florence eBINDERS interface for a placeholder. The breadcrumb path is 'Subfolder 1 > Placeholder'. A notification bar at the top says 'You have 4 Documents to sign' with 'START SIGNING' and 'VIEW QUEUE' buttons. The placeholder details include a 'Placeholder' name, a 'RENAME' button, a 'MANAGE' dropdown, and a 'VERSION (PLACEHOLDER)' dropdown. The 'Due Date' is '08-Aug-2018' with a 'CHANGE DUE DATE' button. There is an 'ASSIGN DOCUMENT TYPE' button. The 'Placeholder Creation' date is '08-Aug-2018'. The 'Placeholder Fill Via' is 'Placeholder'. A central area contains a dotted box with the text: 'This is a placeholder created by Anna McDermott. To fill this placeholder, drag a file here or **browse**.' A green arrow points from a callout box below to this dotted box.

Look for dotted box!

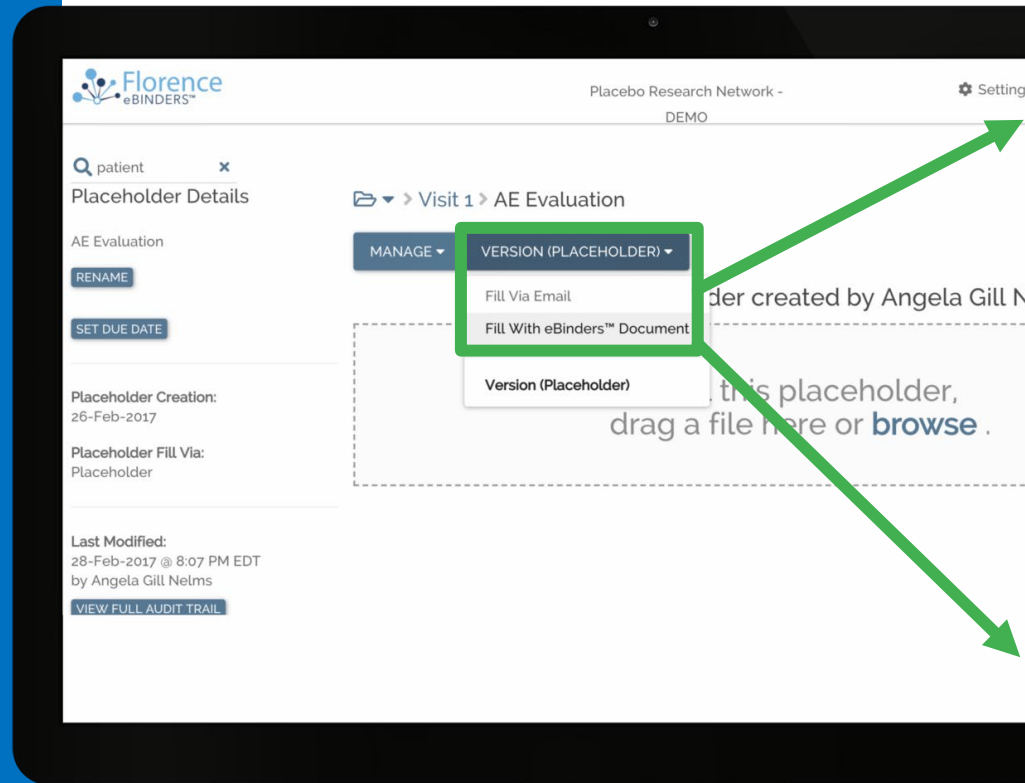
# Upload Documents: Fill Placeholder

## How?

- Open Placeholder
- Select Fill option:
  - Browse
  - Email
  - Existing eBinder Document
- Assign Document Name
- Select Fill Placeholder to complete

## Common Uses

- Study startup
- Employee Onboarding
- Visibility into "missingness"



### Fill Placeholder AE Evaluation With a Document

Placebo Research Network - DEMO / Visit 1 / AE Evaluation

#### \* Method

Select a method to fill Placeholder...

#### \* Document

- Awesomeness Clinical Research - Implementation, ePrinter, SSO, Custom Work, Doc Migration, and CTMS - DEMO
- Clinical Trial 5 - Placebo Cancer Center (Dashboard)
- Clinical Trial 5 - Springfield General Hospital
- Clinical Trial 5 - St. Sebastian's Hospital
- Miracle Cancer Drug Trial - All Sites

#### Document Name

Placeholder: AE Evaluation

Document:

Custom:

CANCEL

FILL PLACEHOLDER

### Import via Email

Emailing an attachment will replace a placeholder or document with the attachment. If there is no attachment, the email body will be created as the latest version of the document.

1) Copy and paste this email address into your email client:

or

2)

DONE